

Be Aware of Scam Phone Calls

In recent years, a few of our patients have told us they received phone calls from individuals pretending to work for our office.

The caller typically asks the patient if they are still having foot-neck-hip-whatever pain.

The problem(s) the caller states often does not match the actual orthopaedic issue the patient has had.

Please be aware that these calls are scams.

The caller does not work for OCR.

Caller ID shows that the numbers are out-of-state cell phones. The callers often have a foreign accent.

Our staff does not make this type of call to patients.

We have not had a breach of our patient database.

We believe that these scammers simply dial for dollars, attempting to cite the name of a local orthopaedic office – often saying our name incorrectly -- and asking about any type of orthopaedic issue.

The callers may try and sell a supplement or brace product.

Fortunately, the patients have hung up on the callers and not provided any personal information.

You may contact us to report a scam call – 970-419-7140 or info@orthohealth.com

Or please consider filing a complaint with the U.S. Federal Trade Commission through its “Complaint Assistant” website at:

<https://www.ftccomplaintassistant.gov/#crnt&panel1-1>